

YOOX
NET-A-PORTER
GROUP

Transparency report on content moderation

pursuant to section 15 and 24 of the Digital Services Act

Reporting period 17/02/2024 – 10/02/2025

Number of orders received from Member States' authorities	0		
Number of notices submitted in accordance with Section 16 of the DSA	20		
Submitted by trusted flaggers	0		
Type of illegal content	Wrong product information	Incorrect Trademark	Other*
	2	2	16
Action taken pursuant to the notice	Removal of products pending correction of the error**	Other	
	4	16	
Number of actions taken based on law	0		
Number of actions taken based on T&C	4		
Number of notices processed by automated means	0		
Median time to take action	6 working days		
Action taken pursuant to Own-Initiative Content Moderation	0		
Number of complaints submitted through internal complaints handling system	0		
Use of automated means for the purpose of content moderation	YOOX does not use automated means for the purpose of content moderation		
Number of disputes submitted to the out-of-court dispute settlement bodies	0		
Number of suspensions imposed pursuant to Article 23 of the DSA	0		

* These notices were mainly inquiries about orders already placed by customers or products sold directly by YOOX. In such cases, YOOX invited customers to contact the appropriate channel for assistance.

** YOOX requested the relevant sellers to correct the error and informed them that pending correction, it was proceeding with the removal of these products.